



**Head Office**

Private Bag X677, Pretoria 0001 175 Lunnon Street Hillcrest Office Park, 0083  
Tel: (012) 366 7000 Fax : (012) 362 3473

**Please quote this reference in your  
reply: CMS-76374/2026**

Mr Ryno Hendrikus Brooks

Email Address: rhbrooks001@gmail.com

**RE: YOUR COMPLAINT**

Dear: Mr Ryno Hendrikus Brooks

The Public Protector acknowledges receipt of your letter/email dated 2026-03-18

Your complaint will be assessed to determine whether the Public Protector has a mandate to investigate the allegation(s) as contained in your complaint. You can expect the outcome of the assessment within 10 working days.

Should you have any enquiries regarding your complaint, please contact us on (012) 366 7122/7000/ 0800 11 20 40, or email customerservice@pprotect.org.

Kindly let us know should your contact details change.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Khabonina Mlangeni", is written over a horizontal line. The signature is somewhat stylized and includes a long horizontal stroke extending to the right.

**Khabonina Mlangeni**  
**Admin Assistant**  
**Date:25 March 2026**